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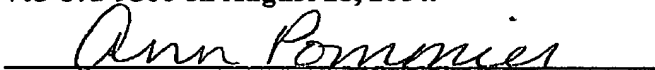
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FROM: Steven C. Lieske
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RE: Serial No. 09/551,181
Attorney Docket No. 60021-358201

COMMENTS: I certify that this correspondence is being transmitted by facsimile to Mail Stop Amendment, Commissioner of Patents, P.O. Box 1450, Alexandria, VA 22313-1450 via facsimile number 703-872-9306 on August 18, 2004.



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Serial #: 09/551,181
In reply to Office action mailed: 18 May 2004
page 1 of 9

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AUG 18 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE


OFFICIAL

Serial #: 09/551,181
Applicant: Silverstone
Filed: 4/17/2000
Title: SUPPLY CHAIN WORKFLOW SERVICES IN A CONTROL MANUFACTURING
FRAMEWORK

TC/AU: 3623
Examiner: Jeanty, Romain
Docket #: 060021-358201
Customer #: 29,838

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Ann Pommier

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RESPONSE TO OFFICE ACTION

In response to the Office action mailed 18 May 2004, please find a Listing of Claims and subsequent arguments.